

CHICAGO TRANSIT AUTHORITY, MANAGEMENT & OPERATIONS STUDY:

In an effort to evaluate efficiency during a period of budget shortfalls, the Chicago Transit Authority (CTA) contracted with a team of consultants, led by AECOM Consult, to conduct a full evaluation of the agency and recommend strategies for achieving efficiencies or cost savings.

VleCIDES-Schroeder Associates, Inc. (VSA) managed the evaluation of the CTA's Operations Division, which included garage and terminal operations, heavy maintenance, service planning, facilities maintenance, non-revenue vehicle maintenance and paratransit operations. In doing so, VSA oversaw the work of a group of professionals that interviewed CTA management, researched the efficiency of the agency's system, and recommended a potential savings exceeding \$50 million/year.



As part of the study, VSA was responsible for evaluating service planning and scheduling activities at the CTA, comparing current practices to accepted best practices in the industry. The end result of the analysis was a set of recommendations that focused on increasing the effectiveness of service, linking planning to agency goals, monitoring performance, catering to growing market segments, and better utilizing an emerging set of planning and scheduling technologies.

Project Completion: 2005
Client: Chicago Transit Authority (CTA)